



Frequently Asked Questions About Video Visitation at Gibson County Jail

Gibson County Jail is using a Video Visitation System for all friends and family visits with inmates. The following are answers to our most frequently asked questions.

Q: How does the Video Visitation System Work?

A: Inmates will visit with friends and family from a video visitation terminal in their housing area. Friends and family will visit inmates from a visitation terminal in the public visitation room located in the lobby of the Sheriff's office. These visits are referred to as "onsite" or "public visitations".

The system will allow visitors to still come to the jail for visitation and it will allow friends and family to conduct a "remote" or "at-home" visit using a computer, webcam and high-speed internet connection.

Q: How often can I visit Inmates?

A: Each inmate is allowed one 15-minute visit from friends or family members weekly at the jail. Inmates can have unlimited remote visits a week from home.

Q: Do I need to come at a certain Time to visit an inmate?

A: Friends and Family can schedule on-site video visits with inmates for the following times:

- Wednesday 6-8pm
- Saturday 8-11am and 1-4pm
- Sunday 8-11am and 1-4pm

Q: Is there a charge for video visitation?

A: Each inmate will continue to receive one free 15-minute onsite visit each week.

Inmates can now receive unlimited remote/at home visits each week. "At home" visits will cost \$0.40 per minute.

Q: Do family/friends need to schedule visits, or can they just show up?

A: Visits need to be scheduled at least 24 hours in advance. Visits can be scheduled by either:

1. Using a video terminal in the public visitation area.
2. Using the website inmatesales.com click on the "schedule a visit" icon and complete the steps.



Q: When can I visit?

A: On-site Public visitation times:

- Wednesday 6-8pm
- Saturday 8-11am and 1-4pm
- Sunday 8-11am and 1-4pm

At home visits can be scheduled with inmates every day of the week from 8am-9pm (except during meal times.)

Q: What do friends/family need to do to visit from home?

A: If you have a computer, high speed internet access and a webcam, you can conduct visits from home. You will need to do the following:

1. Go to inmatesales.com and create an account or login
2. Select "Schedule/Purchase Visitation"
3. Choose your facility and product
4. Enter in your personal information
5. Purchase minutes
6. Schedule a visit

Q: Is there anything else I should know?

A: Here is some other helpful information:

1. There will be NO age restriction for visitation. However, ALL visitors 15 years of age and under must be accompanied by their parent or legal guardian.
2. Photo ID will be required for ALL adult visitors. Acceptable forms of ID will be, but not limited to Driver's License, State ID Cards, School ID and Military ID.
3. Children not allowed to visit may not be left unattended.
4. Proper attire is required at all times. If proper attire is not worn your visitation privileges will be suspended.
5. If you have any questions about visiting from home, visit inmatesales.com or call 866-340-7879 for further information.
6. Please arrive at the jail 10 minutes early for an on-site visit so you can check-in and take your seat at your assigned terminal a couple minutes before your visit.